FACTS

WHAT DOES BAY STATE SAVINGS BANK DO WITH YOUR PERSONAL INFORMATION?

Why?
Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.

What?
The types of personal information we collect and share depend on the product or service you have with us. This information can include:
- Social Security number and income
- Account balances and transaction history
- Payment history and credit scores
When you are no longer our customer, we continue to share your information as described in this notice.

How?
All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information, the reasons Bay State Savings Bank chooses to share, and whether you can limit this sharing.

<table>
<thead>
<tr>
<th>Reasons we can share your personal information</th>
<th>Does Bay State Savings share?</th>
<th>Can you limit this sharing?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>For our everyday business purposes</strong>— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations or report to credit bureaus</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td><strong>For our marketing purposes</strong>— To offer our products and services to you</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td><strong>For joint marketing with other financial companies</strong>—</td>
<td>NO</td>
<td>NO</td>
</tr>
<tr>
<td><strong>For our affiliates everyday business purposes</strong>— Information about your transactions and experiences</td>
<td>NO</td>
<td>NO</td>
</tr>
<tr>
<td><strong>For our affiliates everyday business purposes</strong>— Information about your credit worthiness</td>
<td>NO</td>
<td>NO</td>
</tr>
<tr>
<td><strong>For our affiliates to market to you</strong></td>
<td>NO</td>
<td>NO</td>
</tr>
<tr>
<td><strong>For nonaffiliates to market to you</strong></td>
<td>NO</td>
<td>NO</td>
</tr>
</tbody>
</table>

Questions? Call 1-800-244-8161 or visit us at www.baystatesavingsbank.com
## Who we are

| Who is providing this notice? | Bay State Savings Bank |

## What we do

| How does Bay State Savings Bank protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal & state law. These measures include computer safeguards and secured files and buildings.  

We maintain physical, electronic and procedural safeguards to guard personal information. We restrict access to those who have a business reason. We educate our employees on the importance of confidentiality. |
|---|---|
| How does Bay State Savings Bank collect my personal information? | We collect your personal information, for example, when you  

- open an account or make deposits or withdrawals from your account  
- apply for a loan or apply for insurance  
- seek advice about your investments  

We also collect your personal information from others, such as credit bureaus, affiliates or other companies. |
| Why can’t I limit all sharing? | Federal law gives you the right to limit only  

- sharing with affiliates for everyday business purposes – information about your creditworthiness  
- affiliates from using your information to market to you  
- sharing for nonaffiliates to market to you  

State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law. |

## Definitions

**Affiliates**

Companies related by common ownership or control. They can be financial or nonfinancial companies.

- *Bay State Savings Bank has the following affiliates:*  
  - 1895 MHC  
  - 1895 Corp.  
  - BSSB Securities Corporation  
  - BSSB Corp.  

- *Bay State Savings does not share with its affiliates*

**Nonaffiliates**

Companies related by common ownership or control. They can be financial or nonfinancial companies.

- *Bay State Savings Bank does not share with nonaffiliates so they can market to you.*

**Joint Marketing**

A formal agreement between nonaffiliated financial companies that together market financial products and services to you.

- *Bay State Savings Bank does not have any joint marketing agreements with nonaffiliated financial companies.*